



# Why A People-Centric Workplace Fuels Business Performance

## HIGH-MATURITY FIRMS PRIORITIZE THEIR PEOPLE


Top priorities of high-maturity firms:



Enabling employee productivity



Employee experience/engagement



Cultivating talent

### 5 COMPONENTS OF PEOPLE-CENTRIC MATURITY

5. Clarity of goals and expectations for employees

1. Culture of individual empowerment



2. Work and team arrangements

4. Employee-feedback process

3. Utilization of technology

High maturity Low maturity

### PRIORITIZE PEOPLE AND REAP THE REWARDS

High-maturity firms see significant payoffs to their workforce from their people-centric mindset:



### PEOPLE-CENTRIC FIRMS ARE INDUSTRY LEADERS

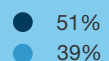
High maturity firms use people centricity to grow faster:



We are the fastest growing org in our industry:



We are among the industry leaders in growth:



Read the full study

#### Methodology

Source: A study conducted by Forrester Consulting on behalf of ADP, October 2018  
Base: 500 global HR/HCM technology purchase decision makers